# **HOW TO JOIN OUR CLINIC**



# FOR MEDI-CAL AND HMO PATIENTS



## Check your insurance!

#### Are we the listed primary care physician (PCP) on your insurance card?



NAME: <placeholder name>

PCP/CLINIC: < PCP/Clinic Name >

- Givarne>

<PPG phone>

:Эск ID: <CIN>

Meaical Group.

Effective Date: <Enroll Date> Plan Level: <Benefit Plan Name>



PCP Visit: <\$0000>

RxBIN: 003585

RxPCN: ASPROD1

RxGroup: LAC08

#### 🕄 health net



#### Issue Data MMIDD/YY Enrollment Data MMIDD/YY Haith Net only covers medical an tospital services provided or author by your Participating Physician Geo 1900. call Health Net Membe IO-675-6110 / TTY: 711 Ithnet.com. Health Net Community Solutio





#### if YES!

Please fill out the new patient registration form at https://tinyurl.com/3sd2v5 uh. We will contact you shortly (24-48 business hours) to make an appointment.



if NO

You will have to either change your PCP to either Dr. Eva Chan or Dr. Jackyln Chan

Here is what to do next:



### Contact your health plan

Call the number on the back of your insurance card



Member Services: Mental Health: Substance Use Disorder Services: 24-Hour Nurse Advice Line:



Medi-Cal Rx: 1.800.977.2273(11Y / 11) If you think you have a medical or psychiatric emergency, call 911 or go to the nearest hospital. Emergency services are covered by LA. Care Health Plan without Prior Authorization at no cost.

Provider information: Pre-authorization is required for all non-emergency hospital admissions. Call **1.877.431.2273**.

Emergency services rendered by non-contracted providers are reimbursable by L.A. Care Health Plan or its financially delegated entity and do not require prior authorization.

Access your personal online account with L.A. Care Connect<sup>™</sup>: members.lac

Request to change your PCP to Dr. Eva Chan OR Dr. Jackyln Chan

#### We accept the following medical groups:

- Lakeside
- Emanate
- Regal
- Lakeside Community Healthcare<sup>™</sup>

EmanateHealth.



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#### Fill out New Patient Registration Form!

Once you have made us your PCP, please fill out the new patient form and wait to be contacted by one of our staff members in 24-48 business hours to make an appointment.